

# Restaurant Shift Lead Crew Member Job Description

All Square is a nonprofit craft grilled cheese restaurant and companion professional development institute that supports justice-impacted people in achieving short-term goals and long-term dreams. All Square is located in the bustling Longfellow neighborhood of south Minneapolis. As we approach the spring/summer busy season, we are looking to bring on crew members to support kitchen operations and maintain excellent quality of service, especially through our busiest hours.

#### **Position Status:**

- Full Time (40 hours per week)
- Hourly
- Mid-day shift (11 am 7 pm), Shift Flexing for call-ins and coverage
- Days of Operation: Tuesday Saturday

# All Square is Seeking a Mid-Shift Lead to Join our Growing Team

• The ideal candidate for our mid-shift lead is a highly motivated person with kitchen experience, and who is interested in helping manage the daily food prep in support of the restaurant operations and special events, as well playing a key role in training and coaching. This position reports to the Restaurant Managers This is a leadership role that holds the responsibility of making sure everyone and everything is running at the expectations that are set and supporting the day and night restaurant managers.

#### Who We Are

• All Square is a nonprofit social enterprise that invests in those impacted by mass incarceration. Our mission is to heal the harms created by the criminal legal system.

#### What We Do

• We deploy innovative interventions to do our part in transforming the harms created by the criminal legal system. We carry out our work through our four core pillars: our Fellowship Program, our craft grilled cheese Restaurant and Food Truck, our Prison to Law Pipeline program and our Law Firm (collectively known as "The Legal Revolution"). We also have a Dream Lab where we hold community events and gatherings.

#### What You'll Do

- Understand and execute all responsibilities of our 6-station, fast-casual, counter service kitchen. Willingness and ability to work all restaurant positions, including register and dish;
- Work in each specific station, with culinary technique, plating, and execution
- Cover shifts for callouts on AM, PM and Food Truck Shifts as needed
- Cover breaks for management and all staff as needed
- Support Food Truck team for events and bookings as needed

- Provide excellent customer service and engagement, maintaining timely and accurate service and positive guest relations;
- Support the Restaurant managers (and food truck manager as needed) in preparing and executing for daily open and close guest services;
- Contribute positive energy to fun, vibrant restaurant environment;
- Maintain positive communications with teammates, guests and customers;
- Adhere to the Department of Health and local health and safety codes, as well as All Square's internal safety and sanitation policies;
- Ensure a safe working environment by modeling safe work behaviors amongst the team;
- Collaborate as an active member of the All Square team.
- Contribute to a positive and professional work environment that values diversity, respect, and constructive interaction resulting in shared commitment to our mission of healing the harms created by mass incarceration.
- Other tasks and responsibilities, as assigned.

## Qualifications:

- A minimum of 1 Proven experience working in restaurants, including prep and line work
- Strong communication with excellent interpersonal skills
- Willingness to work in a fast paced environment and ability to stay cool under pressure
- Willingness to perform a variety of tasks and learn new skills
- Adaptability and flexibility to transition from different stations and covering of different staff members
- Strong support role for Restaurant and Food Truck management
- Excellent timeliness and punctuality
- Strong work ethic and a desire to learn in a team setting
- Ability to lift 50 pounds and climb stairs
- All Square is an earned social enterprise that aims to employ those who are formally incarcerated or who have been impacted by the criminal legal system.

#### Compensation

The hourly rate for Restaurant Crew Members is \$21.42 per hour plus tips (varies per shift). Vision and Dental insurance and 401k.

We invite all applicants to include an optional cover letter, a statement about how your unique background and/or experiences might contribute to the racial equity, cultural vitality and perspective of our team.

### All Square is an Equal Opportunity Employer